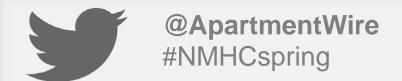


THE ROBOTS ARE HERE: HOW ARTIFICIAL INTELLIGENCE MAY UPEND THE MULTIFAMILY INDUSTRY

Donald Davidoff, D2 Demand Neil Sahota, IBM/Watson Noreen Henry, Wayblazer



DISRUPTING MULTIFAMILY POTENTIAL BOT AND AI APPLICATIONS





SEO Marketing PPC Optimization Email campaigns Customer segmentation



Recruiting/Hiring



Service requests Information requests Language translations



Smart Home Controls
Space utilization



Pricing
Valuations
Market research



Concierge Tour Guide



Call scoring Real-time Agent Coaching Office task bots



Smart Search



Parking/Security





PUPPIES OR MUFFINS?





OR BAGELS ... OR MOPS?

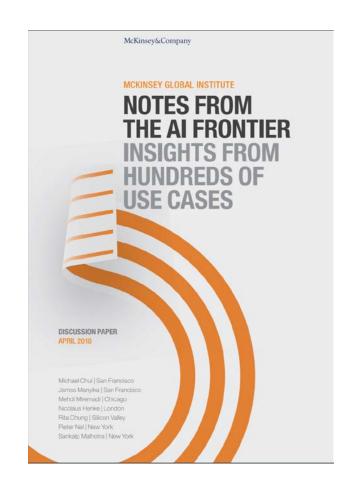






AI ADVICE IS EVERYWHERE







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WAYBLAZER BRINGS AI TO TRAVEL PLANNING

Improve ease-of use, customer engagement, and conversion

Provide *relevant* recommendations backed by strong contextual evidence

voice & chat to request trip details

track travel intent / concepts

sort order based on contextual search

shows most relevant images based on user search

map showing hotels and point of interest requested

