## STUDENT HOUSING CONFERENCE & EXPOSITION

Hyatt Regency Huntington Beach Resort & Spa October 3-5, 2018





#### Demand, Design & Disruption: What We Need to Build for Today, Tomorrow and Beyond



**Scott Casey** (*Moderator*) Greystar



**Chris Porter**John Burns Real
Estate Consulting



Dr. Denise Villa
The Center for
Generational
Kinetics



**Brian Watson**Gensler





#### Chris Porter

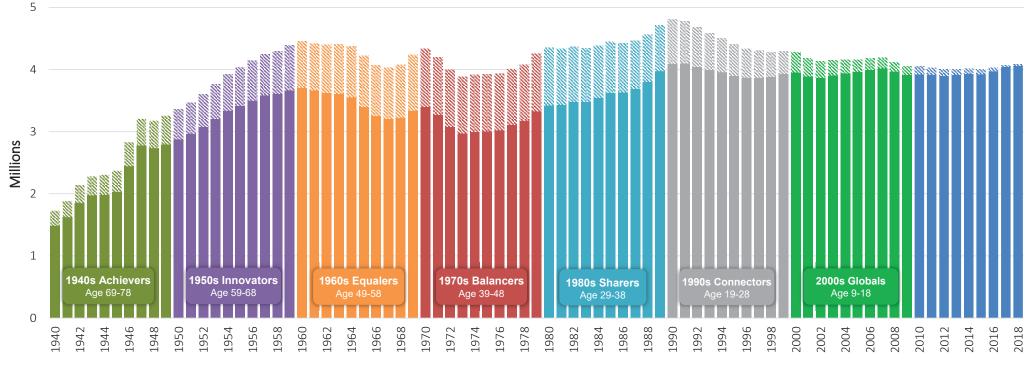
Chief Demographer
John Burns Real Estate Consulting





#### Gen Z, smaller today, will grow through immigration

2018 Population by Decade Born



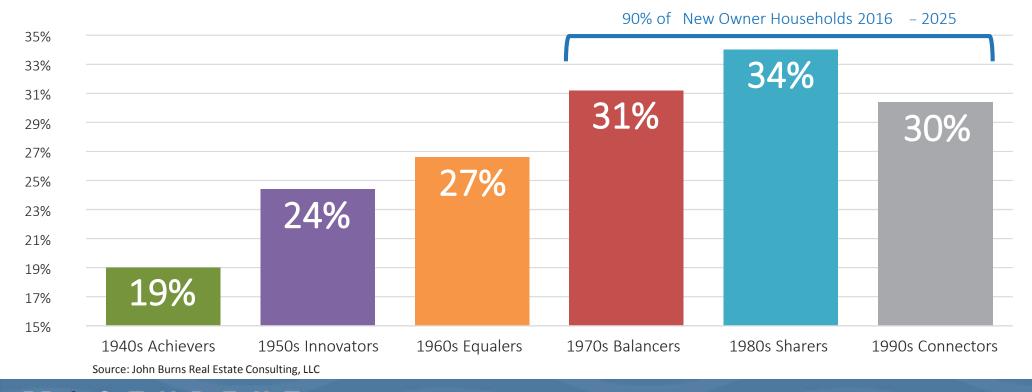
Source: John Burns Real Estate Consulting, LLC calculations of US Census Bureau 2017 National Population Estimates





#### Technology has made young adults resourceful

More Likely to Do DIY Home Improvement Project Because of YouTube How-To Videos

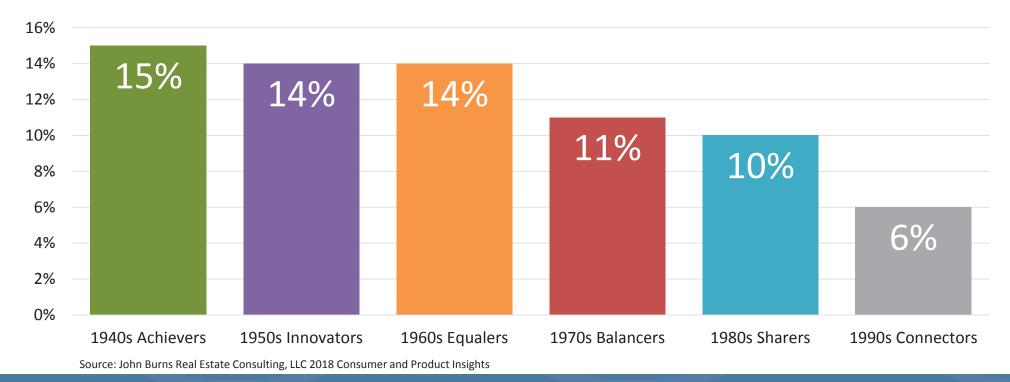






#### Younger adults put less value on brands...

Buyers Who Marked Name Brand as "Most Important" to Them

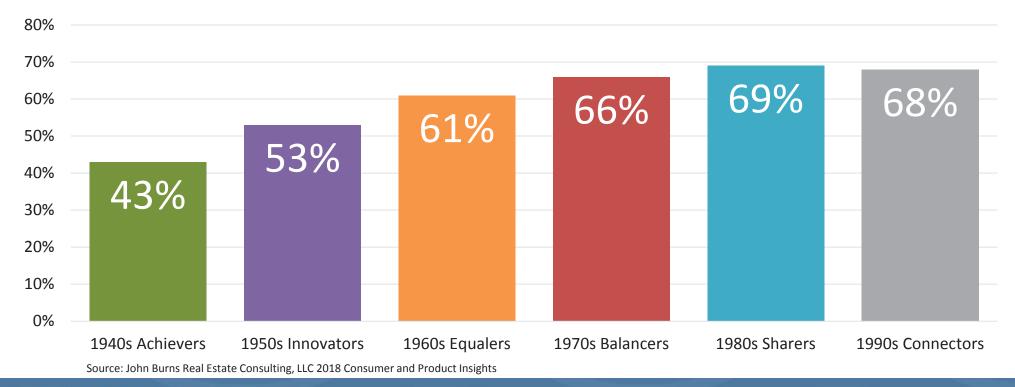






#### ...but they are more willing to pay for tech...

Buyers Who Want a Smartphone-controlled Thermostat

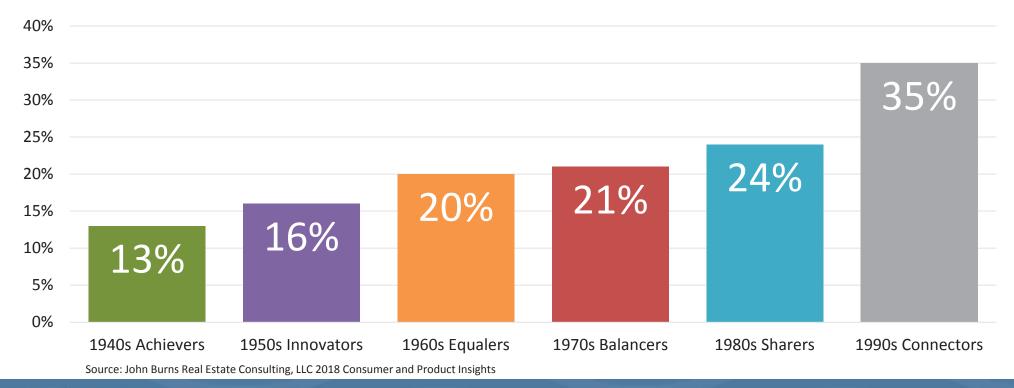






#### ...and more likely to pay for "look and feel"

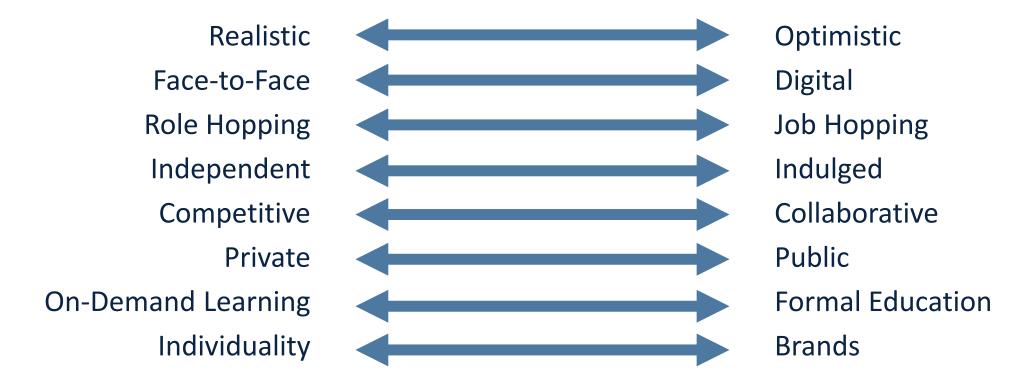
Buyers Who Marked Look and Feel as "Most Important" to Them







#### Gen Z Characteristics











#### DENISE VILLA, PhD

- CEO and Co-Founder
   The Center for Generational Kinetics
- Clients range from institutional investors to car manufacturers, CPG, and retail
- Serves on several non-profits boards
- Advises numerous start ups
- Enjoys running marathons and adventure races
- Also a member of Gen X, married to a Millennial, and has a Gen Z daughter!

## ABOUT THE CENTER FOR GENERATIONAL KINETICS

- #1 Generational Research, Consulting, and keynote speaking firm. Led studies on four continents in 2017
- Over 180 clients each year, from technology and healthcare to restaurants, CPG, and financial services
- Dedicated to separating myth from truth when it comes to Millennials, Gen Z, and generations as employees, customers, and trendsetters
- The Center's findings have been featured in over 100 media outlets

WALL STREET JOURNAL



The New York Times



**FORTUNE** 



WHO IS GEN Z?





#### **HOW OLD IS GEN Z?**

The oldest Gen Z is now 22 years old. The youngest is yet to be determined.

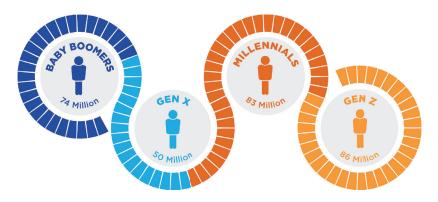
#### U.S. GENERATIONAL OVERVIEW

Generation Z: 1996 – ? (ages ?-22)

Millennials: 1977 – 1995 (ages 23-41)

Generation X: 1965 – 1976 (ages 42-53)

Baby Boomers: 1946 – 1964 (ages 54-72)



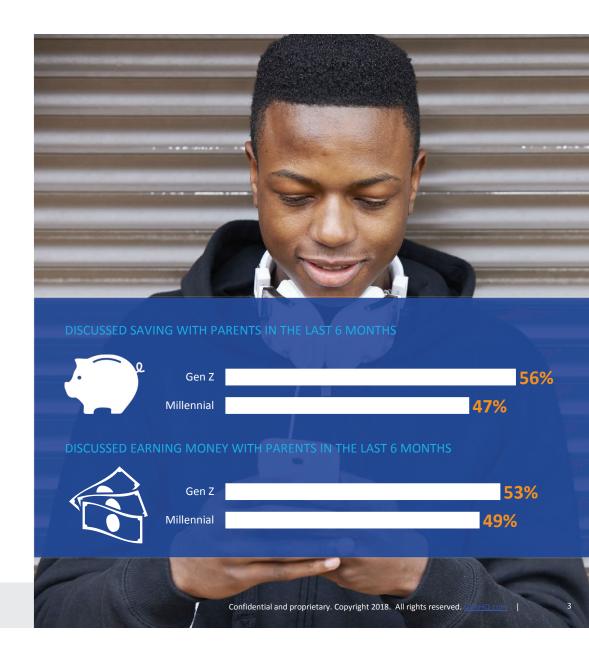
- Gen Z already earns close to \$153 billion
- Gen Z spends almost \$100 billion
- Combined with allowance estimates, Gen Z yields approximately \$143 billion in spending power\*

<sup>\*</sup> Forget Millennial Purchasing Power. Gen Z Is Where It's A, (Inc. 2018)

#### PARENTING PROFOUNDLY SHAPES GEN Z

Parents are Gen X and older Millennials

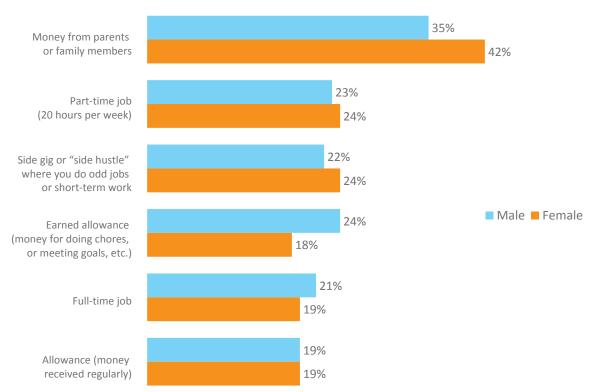
- Great Recession and its extended aftermath
- Millennial student loan crisis





# WHILE MOST OF GEN Z RECEIVES MONEY FROM THEIR PARENTS, ALMOST A QUARTER WORK PART-TIME JOBS OR SIDE GIGS TO EARN MONEY.

#### GEN Z'S CURRENT METHOD OF EARNING OR RECEIVING MONEY (TOP 6 OF 9)



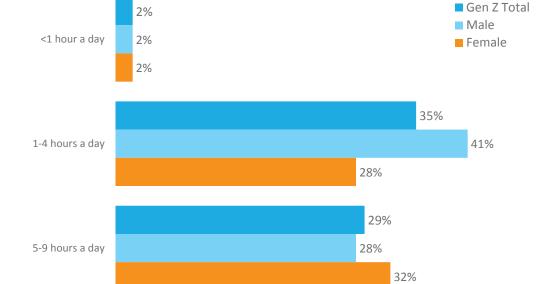
Q16. What are all the ways you currently earn or receive money? Please select all that apply.



#### TECHNOLOGY HABITS ALSO PROFOUNDLY SHAPE GEN Z

### 55% of Gen Z use their smartphones 5 or more hours a day

Gen Z girls are more likely to be on their phones for longer periods throughout the day than Gen Z guys.



10+ hours a day

FREQUENCY OF SMARTPHONE USAGE

Q1. For each of the following digital devices, how often do you use each? - Smartphone

26%

33%

22%

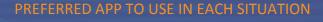
#### GEN Z IS SAVVY ON SOCIAL PLATFORMS

**FACEBOOOK** 

**SNAPCHAT** 

**INSTAGRAM** 

Gen Z uses different communication platforms for specific situations









Gen Z

Q5. Which app or communication platform would you most often use in each situation?



# FRIENDS AND FAMILY TAKE TOP SPOT WHEN IT COMES TO GEN Z SPENDING

Online personalities significantly influence Gen Z purchases

#### TOP PURCHASE INFLUENCERS IN THE LAST 6 MONTHS



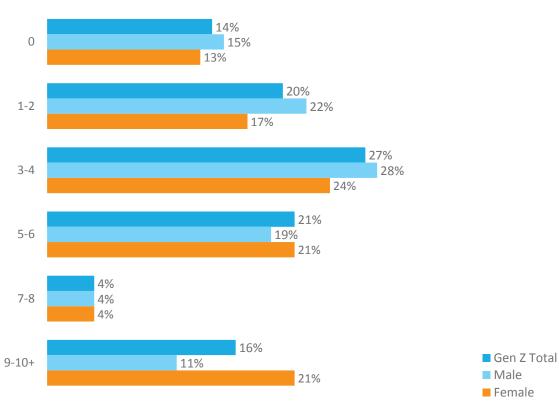
Q9. List your top three influencers that have convinced you to purchase a product or service in the last 6 months. \*2,580 total responses

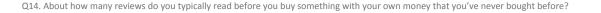


#### Over 2/3 (68%) of Gen Z read 3 or more reviews before buying something for the first time with their own money

Gen Z girls are reading 5 or more reviews before a first time purchase, significantly more than Gen Z guys.

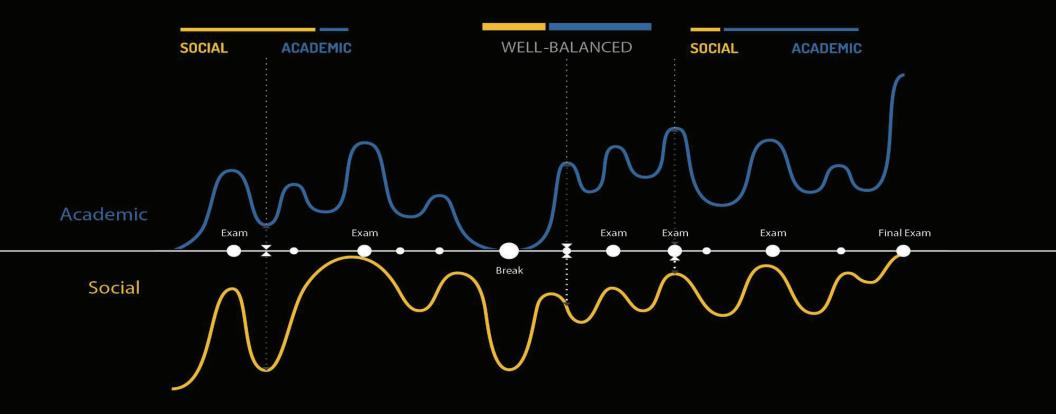
#### **NUMBER OF REVIEWS READ BEFORE FIRST PURCHASE**





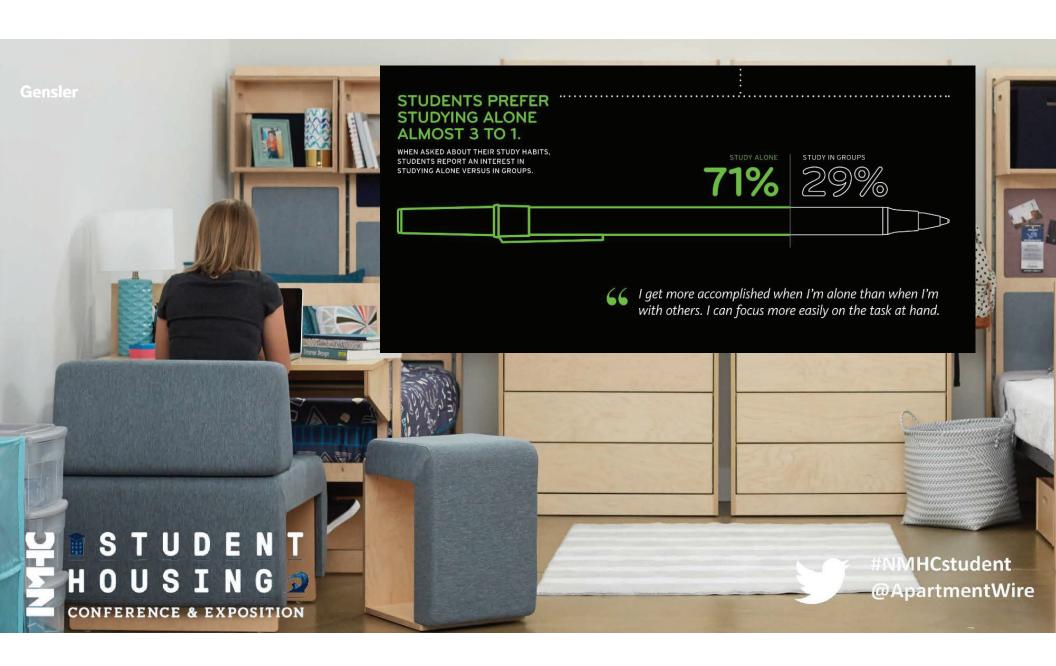


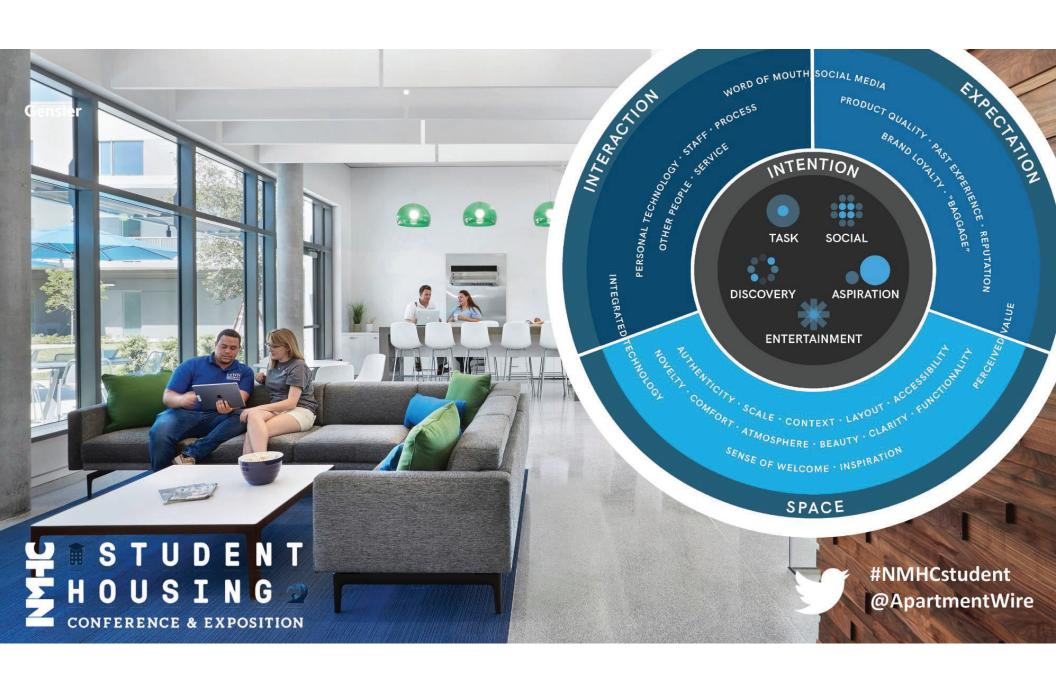
#### THE STUDENT IS NOT STATIC Gensler

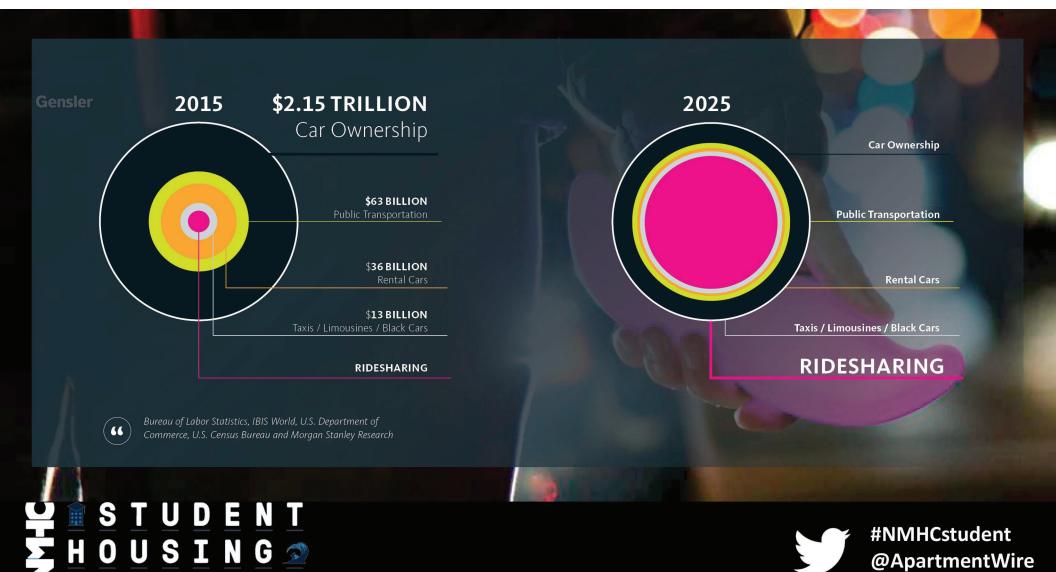












**CONFERENCE & EXPOSITION** 



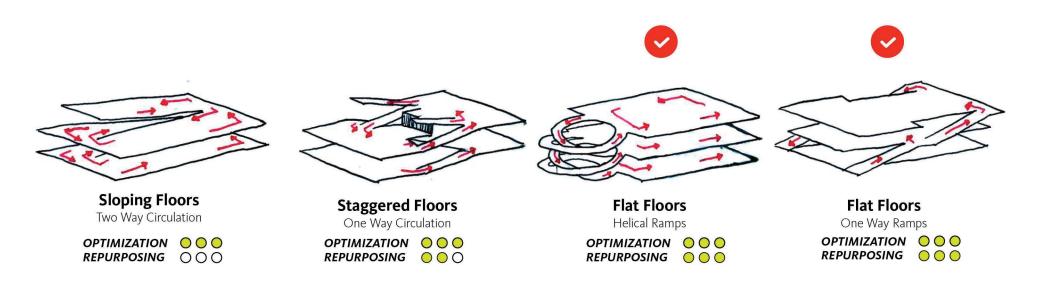




#### **Future Flexible Parking**

#### Optimization of Parking Structure Design

Genslei









#### Impacts of the Driverless Car on Development

#### Above Grade Parking & Uses

