All Leadership Forum attendees are invited to the Spring Board of Directors Meeting events listed below.

4:30 – 5:30 p.m.  
Opening General Session  
*Location: Grand Ballroom, 8th Floor*

**MODERATOR:** Doug Bibby, President, NMHC  
**SPEAKER:** Cathy Bessant, Chief Operations & Technology Officer, Bank of America, “Most Powerful Woman in Banking”

5:30 – 7:00 p.m.  
Networking Reception  
*Location: Grand Ballroom Pre-Function, 8th Floor*

Note: Agenda as of May 7, 2019; subject to change. Please be aware that photos may be taken at the Forum and posted online. No cameras or cell phone cameras, taping, electronic recording or filming of presenters permitted other than by the authorized Forum photographer.
9:00 a.m. – 1:30 p.m.
Registration
Location: State Foyer, 8th Floor

10:00 – 11:45 a.m.
General Session
Location: State Room, 8th Floor

- Building a Great Workplace with a High-Trust Culture
  From onboarding to creating the experiences that nurture your talent to grow, you’ll learn strategies to lead a high-trust organizational culture from the top.

  **SPEAKER:**
  **Julian D. Lute**, Consultant, Great Place to Work

- Progress Check: Candid Talk from Multifamily Firms on Their D&I Strategies, Where the Industry Stands and What’s Next
  Multifamily leaders will speak candidly about both successes and challenges for their organizations and our industry to motivate discussion and progress toward strengthening diversity and inclusion.

  **MODERATOR:**
  **Betsy Feigin Befus**, General Counsel, NMHC

  **SPEAKERS:**
  **Gregory S. Bates**, Executive Vice President, Chief Operating Officer, GID
  **Jeff Coles**, Senior Director, Berkadia
  **Summer K. Haltli**, Senior Vice President, Strategic Management and Sustainability, FCP

11:45 a.m. – 12:30 p.m.
Networking Lunch
Location: Grand Ballroom Salon C Area, 8th Floor

12:30 – 2:15 p.m.
General Session
Location: State Room, 8th Floor

- LGBTQIA+ Inclusion: Why It Matters, How It’s Good for Business and Ways to Create a More Welcoming Organization
  No matter what your starting point, this important session will help you support LGBTQIA+ inclusion by increasing awareness of legal and cultural issues, terminology, intersectionality and LGBTQIA+ history in America.

  **SPEAKER:**
  **Zaylore S. Stout, Esq.**, Principal, Zaylore Stout & Associates, LLC

- A Conversation with Joanne Lipman
  One of the nation’s leading journalists, Joanne Lipman most recently served as chief content officer of Gannett, and editor-in-chief of USA TODAY and the USA TODAY NETWORK, comprising the flagship title and 109 other news organizations. Lipman is the bestselling author of *That’s What She Said: What Men and Women Need to Know About Working Together*.

  **MODERATOR:**
  **Julie A. Smith**, Chief Administrative Officer, The Bozzuto Group

  **SPEAKER:**
  **Joanne Lipman**, Journalist and Bestselling Author

2:15 p.m.
Leadership Forum Adjourns
See additional programming on the back page.
9:00 a.m. – 1:30 p.m.  
**Registration**  
*Location: State Foyer, 8th Floor*

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