

Apartment Operations

NAVIGATING OPERATIONAL UNCERTAINTY

Nimble and innovative leadership has never been more important than in 2020. Apartment firms have stepped up as residents, onsite teams and corporate staff face the pandemic, overdue conversations on social justice, a new work environment and rapidly evolving technology. As the pandemic continues longer than most expected, it's becoming more likely that the confluence of historic events may leave a permanently changed world in its wake.

 **Learn More at nmhc.org/COVID19.**

RELEVANT SESSION: MORE THAN A VIRUS: LEADING IN A TIME OF TRUE DISRUPTION

Join members of the NMHC COVID-19 Advisory Group for this Lunch-n-Learn conversation about how apartment firms are leading in a time of so much uncertainty. NMHC will engage attendees in discussions on how firms are navigating changes at the community and enterprise level and positioning their companies for success in a time of true disruption. This is a concurrent session. Tune in Wednesday at 12:00 PM ET.

STAFF RESOURCES



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“As the COVID-19 outbreak continues to rock the nation, the multifamily industry continues to grapple with the new reality while reducing risk and disruption for its residents, employees, and businesses. In a period where it's anything but business as usual, it's critical that industry stakeholders arm themselves with guidance and resources that will accurately inform important business decisions.”

Kevin Donnelly, NMHC Vice President of Government Affairs *Featured in Multifamily Executive | March 2020*