April 15, 2020
Webinar Information

- This webinar was pre-recorded on April 15, 2020 and was not intended for a live audience.

- For further information on the topics covered within this webinar, please visit [https://www.nmhc.org/covid19](https://www.nmhc.org/covid19). Questions can be emailed to [news@nmhc.org](mailto:news@nmhc.org).

- This webinar is provided for informational purposes only and is not legal guidance.
Webinar Speakers

Julianne Goodfellow  
Sr. Director, Government Affairs  
NMHC

John Martin  
Sr. Vice President, Technology  
The Bozzuto Group
The mission of NMHC is to create opportunities for the industry’s best and brightest to come together to leverage smart decision making and collaborative action to shape a positive future for their business, the multifamily housing industry and the communities they help build.
Webinar Agenda

- Welcome and Overview
  - Julianne Goodfellow, Sr. Director, NMHC Government Affairs
  - John Martin, Sr. Vice President, Technology, The Bozzuto Group

- Business Continuity Management and Technology Solutions
  - Julianne and John discuss efforts to maintain business continuity with a remote workforce.
Business Continuity Management and Technology Solutions

- Unexpected remote workforce
- Enterprise Business Continuity
  - Critical process and system solutions
- Employee communications
  - Training and awareness activities