To ensure good sound quality, all attendees will be muted during the webinar.

To ask a question: type your question in to the Question Box on your control panel. NMHC staff will review and present your question to the speakers at the end of the presentation as time allows.

Today’s webinar is being recorded and will be made available on the NMHC website.

For further information on the topics covered within this webinar, please visit https://www.nmhc.org/covid19.
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Doug Bibby
President
NMHC
NMHC Mission

NMHC is the place where the leaders of the apartment industry come together to guide their future success. With the industry’s most prominent and creative leaders at the helm, NMHC provides a forum for insight, advocacy and action that enable both members and the communities they build to thrive.
Welcome and Overview
Rent Payment Tracker
  - Doug and Sarah Yaussi, Vice President, Business Strategy provide an overview of NMHC’s priorities for this data initiative.
Review Data & Methodology
Dialogue with Data Partners and Multifamily Leaders
Closing Remarks
SPEAKERS

Doug Bibby
President
NMHC

Sarah Yaussi
VP, Business Strategy
NMHC
Welcome and Overview
Rent Payment Tracker
Review Data & Methodology
  • Caitlin Walter, NMHC’s Vice President, Research gives details about the data collection process.
Dialogue with Data Partners and Multifamily Leaders
Closing Remarks
Caitlin Walter
VP, Research
NMHC
NMHC Rent Payment Tracker: Data Methodology

- Collected each week
  - Week 1: June 1 – June 6
- Partial payments are counted only once monthly, in the first time period it occurs. Subsequent partial payments are not captured.
- Single-source date collection from PMS partners, not payment software
- Percentages based on total occupied units; historical data are same-store.
- Total unit counts will vary with each release as units are occupied or vacated.
- Student housing, military housing, and subsidized affordable units are not included.
- Only national data included.
NMHC Rent Payment Tracker: Full Month Results

![Chart showing rent payment tracking for April and May 2019 and 2020](chart.png)

Note: Data collected from 11.5 million apartment units in April and 11.4 million apartment units in May.
NMHC Rent Payment Tracker: Weekly Results

Week Ending: 6th

Note: Data collected from 11.5 million units in April and June, and 11.4 million units in May.
New Census Household Pulse Survey- All Rentals

Last Month’s Rent Payment Status- On Time

- Yes: 82.4%
- No: 15.8%
- Rent was deferred: 1.8%

Find out more at: www.census.gov/householdpulsedata
Welcome and Overview
Rent Payment Tracker
Review Data & Methodology
Dialogue with Data Partners and Multifamily Leaders
  - Caitlin and Sarah moderate a discussion with tracker data partners and multifamily providers, offering insights about the metrics and factors to consider.
Closing Remarks
SPEAKERS

Jeff Adler
Vice President, Matrix
Yardi Systems, Inc.

Elizabeth Francisco
President
ResMan

Chase Harrington
President & Chief Operating Officer
Entrata

Julie Brawn-Whitesides
Executive Vice President, Property Management
The ConAm Group

Greg Willett
Chief Economist
RealPage, Inc.

Brian Zrimsek
Industry Principal
MRI Software
Welcome and Overview
Rent Payment Tracker
Review Data & Methodology
Dialogue with Data Partners and Multifamily Leaders
Closing Remarks
  • Doug shares final thoughts and information about NMHC's COVID-19 industry resources.
NMHC Call to Action

Remind Congress: When Rent Payments Stop, Communities Suffer.

https://www.nmhc.org/covid-take-action
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NMHC Rent Payment Tracker Webinar Schedule

Tues, June 16, 2020 11:30 AM - 12:00 PM EDT

Tues, June 23, 2020 11:30 AM – 12:00 PM EDT
APARTMENT LEADERSHIP RESIDES HERE™

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