To ensure good sound quality, all attendees will be muted during the webinar.

To ask a question: type your question in to the Question Box on your control panel. NMHC staff will review and present your question to the speakers at the end of the presentation as time allows.

Today’s webinar is being recorded and will be made available on the NMHC website.

For further information on the topics covered within this webinar, please visit https://www.nmhc.org/covid19.
This webinar is provided for informational purposes only. This content is not investment or legal advice. NMHC assumes no liability for the use of the information provided in this webinar. The views expressed during this webinar are those of the individual presenters and not NMHC as a whole. Please consult with your own counsel for legal advice.
Doug Bibby
President
NMHC
NMHC Mission

NMHC is the place where the leaders of the apartment industry come together to guide their future success. With the industry’s most prominent and creative leaders at the helm, NMHC provides a forum for insight, advocacy and action that enable both members and the communities they build to thrive.
Welcome and Overview
• Rent Payment Tracker
  • Doug and Sarah Yaussi, Vice President, Business Strategy provide an overview of NMHC’s priorities for this data initiative.
• Review Data & Methodology
• Dialogue with Data Partners and Multifamily Leaders
• Closing Remarks
SPKAKERS

Doug Bibby
President
NMHC

Sarah Yaussi
VP, Business Strategy
NMHC
PRESENTATION OUTLINE

• Welcome and Overview
• Rent Payment Tracker
• Review Data & Methodology
  • Caitlin Walter, NMHC’s Vice President, Research gives details about the data collection process.
• Dialogue with Data Partners and Multifamily Leaders
• Closing Remarks
SPEAKER

Caitlin Walter
VP, Research
NMHC
• Collected each week
  • Week 3: June 14 – June 20
• Partial payments are counted only once monthly, in the first time period it occurs. Subsequent partial payments are not captured.
• Single-source date collection from PMS partners, not payment software
• Percentages based on total occupied units; historical data are same-store.
• Total unit counts will vary with each release as units are occupied or vacated.
• Student housing, military housing, and subsidized affordable units are not included.
• Only national data included.
Data collected from between 11.4 and 11.5 million apartment units in April, May, and June.
• Welcome and Overview
• Rent Payment Tracker
• Review Data & Methodology
• Dialogue with Data Partners and Multifamily Leaders
  • Caitlin and Sarah moderate a discussion with tracker data partners and multifamily providers, offering insights about the metrics and factors to consider.
• Closing Remarks
Robert Grealy  
Executive Vice President of Operations  
Kettler

Elizabeth Francisco  
President  
ResMan

Chase Harrington  
President & Chief Operating Officer  
Entrata

Jeff Adler  
Vice President, Matrix  
Yardi Systems, Inc.

Greg Willett  
Chief Economist  
RealPage, Inc.

Brian Zrimsek  
Industry Principal  
MRI Software
• Welcome and Overview
• Rent Payment Tracker
• Review Data & Methodology
• Dialogue with Data Partners and Multifamily Leaders
• Closing Remarks
  • Doug shares final thoughts and information about NMHC’s COVID-19 industry resources.
Remind Congress: When Rent Payments Stop, Communities Suffer.

Take Action

https://www.nmhc.org/covid-take-action
NMHC Rent Payment Tracker

Media Contacts

Entrata
Media Contact: Nate Mathis
nmathis@entrata.com

MRI Software
Media Contact: Rachel Antman
press@mrisoftware.com

RealPage
Media Contact: Andrea Massey
RealPageMediaRelations@realpage.com

ResMan
Media contact: Christina Cravens
Christina.cravens@myresman.com

Yardi
Media Contact: Jeff Adler
Jeff.Adler@yardi.com

NMHC
Media Contact: Colin Dunn
cpdunn@nmhc.org