



NATIONAL
MULTIFAMILY
HOUSING
COUNCIL

NMHC Rent Payment Tracker Update

December 8, 2020

Webinar Information

- To ensure good sound quality, all attendees will be muted during the webinar.
- To ask a question: type your question in to the **Question Box** on your control panel. NMHC staff will review and present your question to the speakers at the end of the presentation as time allows.
- Today's webinar is being recorded and will be made available on the NMHC website.
- For further information on the topics covered within this webinar, please visit <https://www.nmhc.org/covid19>.

The screenshot shows the NMHC (National Multifamily Housing Council) website's COVID-19 Hub. The page features a navigation menu with options like About, Advocacy, Research & Insight, Networking, Meetings, News, Membership, and COVID-19 Hub. The main content area is titled "CORONAVIRUS (COVID-19) HUB" and includes a sub-header: "Explore the recent updates, resources and research NMHC has assembled relating to the COVID-19 crisis." Below this, there is a grid of 18 resource cards, each with an icon and a title. The cards include: NMHC Rent Payment Tracker, Renter Support, High-Frequency COVID Economic Impact Data, Tools for Communicating with Residents, COVID-19 News, COVID-19 Updates Newsletter, COVID-19 Webinars, Reopening Resources, COVID-19 Resources, Federal Legislative / Regulatory Relief and Responses to COVID-19, Advocacy & Policy, Listserve, NMHC's Suppliers Step Up Directory, and Cybersecurity Resources. Each card provides a brief description of the resource and a right-pointing arrow.

NMHC Disclaimer

This webinar is provided for informational purposes only. This content is not investment or legal advice. NMHC assumes no liability for the use of the information provided in this webinar. The views expressed during this webinar are those of the individual presenters and not NMHC as a whole. Please consult with your own counsel for legal advice.

NMHC Mission

NMHC is the place where the leaders of the apartment industry come together to guide their future success. With the industry's most prominent and creative leaders at the helm, NMHC provides a forum for insight, advocacy and action that enable both members and the communities they build to thrive.

PRESENTATION OUTLINE

- Welcome and Overview
- **Rent Payment Tracker priorities**
- Review Data & Methodology
- Dialogue with Data Partners and Multifamily Leader
- Closing Remarks



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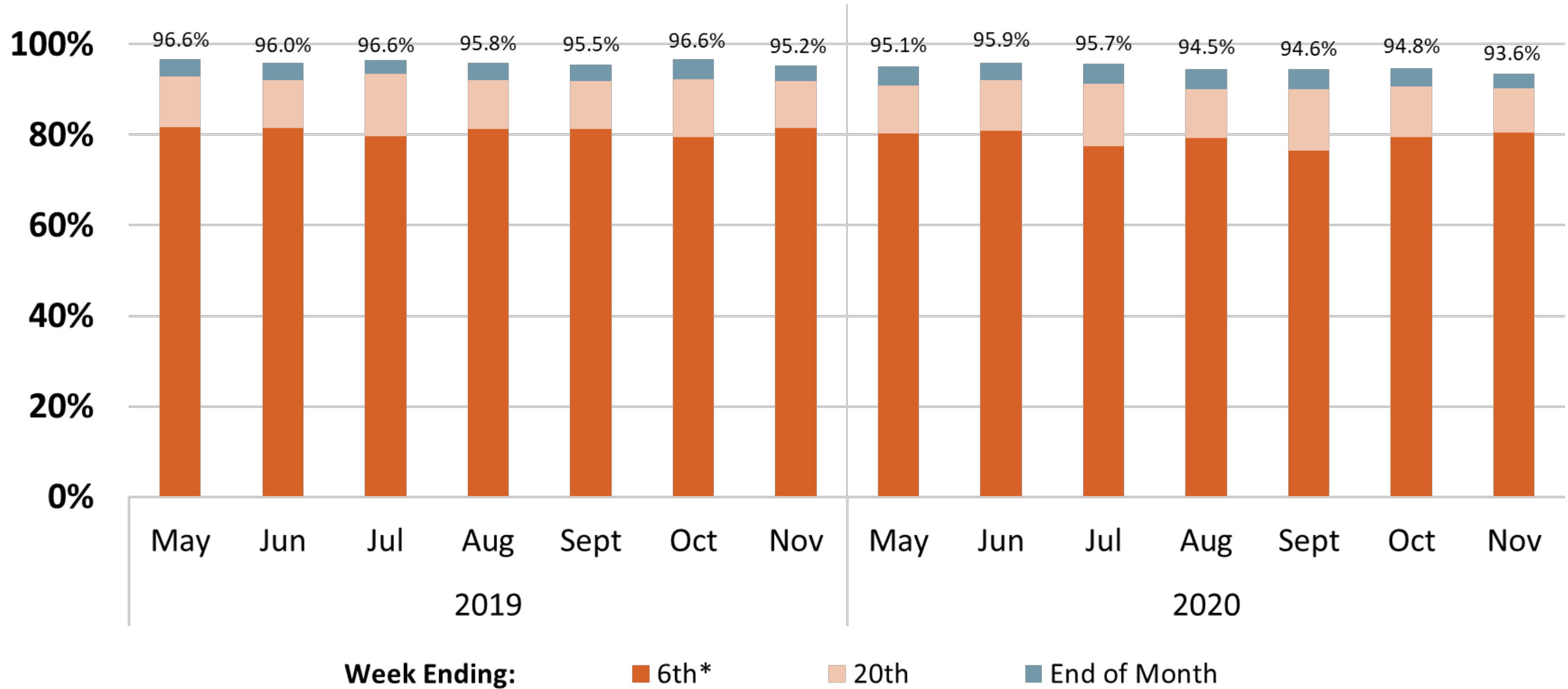
PRESENTATION OUTLINE

- Welcome and Overview
- Rent Payment Tracker
- **Review Data & Methodology**
 - **Claire Gray, Associate, Research gives details about the data collection process.**
- Dialogue with Data Partners and Multifamily Leaders
- Closing Remarks

NMHC Rent Payment Tracker: Data Methodology

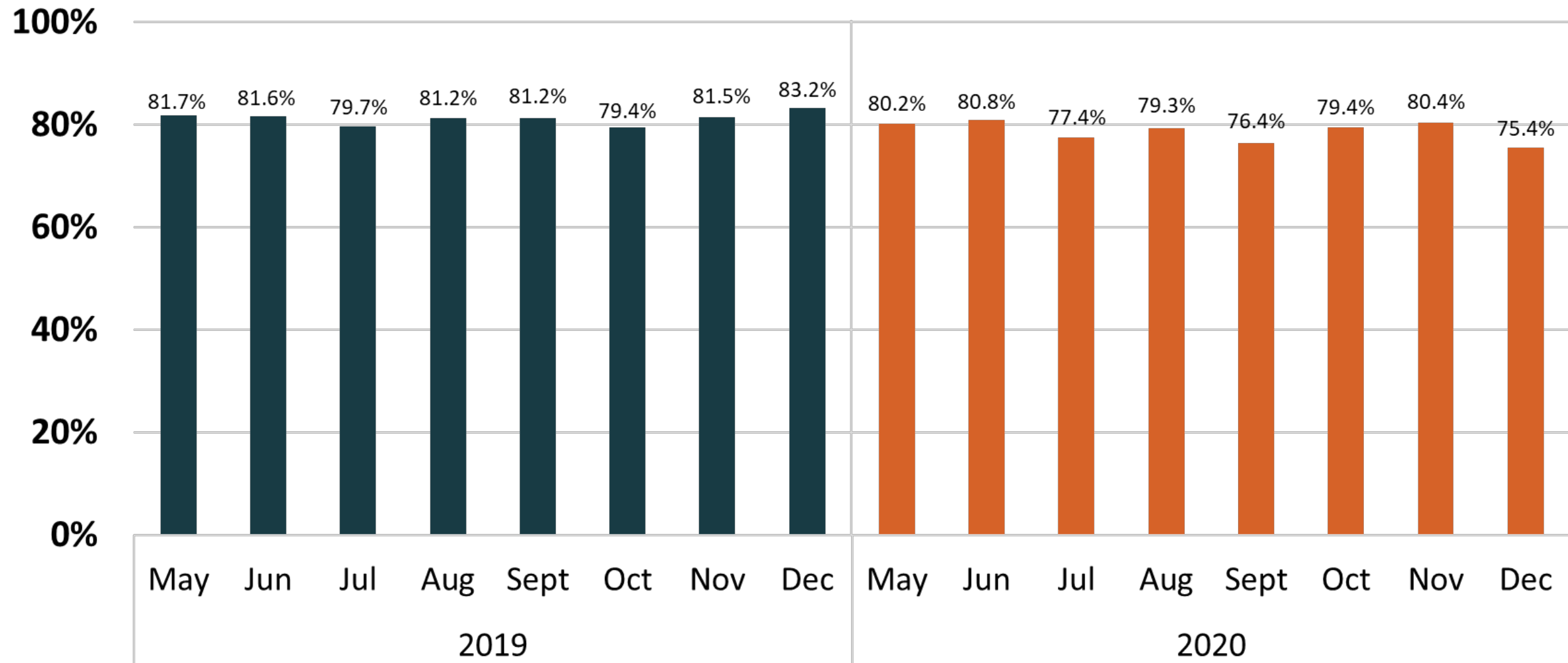
- Collected each week
 - Week 1: December 1 – December 6
- Partial payments are counted only once monthly, in the first time period it occurs. Subsequent partial payments are not captured.
- Single-source data collection from PMS partners, not payment software
- Percentages based on total occupied units; historical data are same-store.
- Total unit counts will vary with each release as units are occupied or vacated.
- Student housing, military housing, and subsidized affordable units are not included.
- Only national data included.

NMHC Rent Payment Tracker: Full Month Results



Data collected from between 11.1 - 11.5 million apartment units.

NMHC Rent Payment Tracker: Weekly Results



Week Ending: 6th*

Data collected from between 11.1 - 11.5 million apartment units.

PRESENTATION OUTLINE

- Welcome and Overview
- Rent Payment Tracker
- Review Data & Methodology
- **Dialogue with Data Partners and Multifamily Leaders**
 - **Caitlin and Sarah moderate a discussion with tracker data partners and multifamily providers, offering insights about the metrics and factors to consider.**
- Closing Remarks

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- Welcome and Overview
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- Review Data & Methodology
- Dialogue with Data Partners and Multifamily Leaders
- **Closing Remarks**
 - **Alison Johnson, Director of Programming, NMHC shares final thoughts and information about NMHC's COVID-19 industry resources.**

NMHC Rent Payment Tracker

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