

Ask the Tech Pros

Speakers:

Bob Lamb – VP IT Gables Residential

James Hamrick – VP IT Bell Partners

Michael Baldwin – VP IT UDR, Inc.

Rich Voinovich – VP IT Equity Residential



Join the conversation:
#nmhcOPTECH
@apartmentwire

nmhc **OPTECH**
CONFERENCE & EXPOSITION

2015

November 17-19
Hilton San Diego Bayfront
San Diego, CA

What is the current size of your company?

- a. Less than 10K units
- b. 10K to 20K units
- c. 20K to 50K units
- d. 50K plus units



What is the current size of your IT Department (including long term contractors)?

- a. 5 or less FTE
- b. 6 – 15 FTE
- c. 16 – 25 FTE
- d. 26 plus FTE



What is your Business Model?

- a. Owner Operator
- b. Owner and Third Party Manager
- c. Third Party Manager
- d. Vendor Observer



What is your Biggest Enterprise Technology Challenge?

- a. Business intelligence demands
- b. System security demands
- c. IT staffing
- d. Mobile devices
- e. Innovation



What is your Biggest Resident / Property Based Technology Challenge?

- a. Smart home technology
- b. Cellular services
- c. Matching internet speeds as IoE evolves
- d. Advanced portal services – i.e. Package tracking, payments and concierge services



What is your Company's Security Philosophy?

- a. We are secure and not worried about a breach
- b. We are in “Blocking Mode” and planning for when a breach happens
- c. We have a firewall and crossing our fingers
- d. Don't know



Do you have any IT Staffing Challenges?

- a. No, we contract out everything
- b. It is difficult to find talent
- c. Hard to retain talent
- d. Lack of budget for additional resources



Do you have BYOD on your Network?

- a. We allow all devices to access our network resources
- b. We isolate all personal mobile devices on “Guest Network”
- c. We allow personal devices through MDM access only
- d. We only allow company devices
- e. Not sure what BYOD means



Does your Company have a BI Platform?

- a. We work with basic reports from our PMS
- b. We utilize basic Excel worksheets
- c. We utilize a data warehouse with Excel tools
- d. We utilize a data warehouse with a high end BI reporting tool
- e. I love big data and I cannot lie

