MDM: THE CHALLENGES OF MANAGING MOBILE
Introductions

Kevin George
President and COO
InfoTycoon
Favorite App
Words with Friends

Sherida Colvin
VP of HR
Alliance
Favorite App
US Weekly

Bryn Narcisian
IT Director
Aimco
Favorite App
Uber

Dick Sherwin
CEO
Spot On Networks
Favorite App
Google Maps
Agenda

- MDM Challenges
- BYOD vs. Corporate Provided
- Monitoring
- Risk Mitigation
- Wrap Up
- Questions
What is Keeping You Up @ Night?
Security, updates, hidden consequences

Keeping track of devices in our communities

Employees wanting a larger stipend

Reporting on spending is time consuming and difficult

Personal use on paid working time

Coverage
What Best Describes Your Company’s Device Strategy?

- BYOD – 44%
- Mix – 37%
- Corporate provided devices – 19%

Reimbursement:
- $0
- $125

Source: InfoTycoon (2015)
MDM QuickPulse Survey
17 Industry Responses
Is Your Company Monitoring or Limiting Device Access for Hourly Employees?

“We have MDM software to segregate company and employee data but it presents challenges.”

“We have a policy that states working off the clock is strictly prohibited.”

Source: InfoTycoon (2015) MDM QuickPulse Survey 17 Industry Responses
Risk Mitigation

- Dealing with stolen / lost devices
- Compliance with wage / hour laws
- Employee access after hours
- Coverage
- CALEA
- Controlling data access
- Privacy issues

#nmhcOPTECH @apartmentwire
What’s Next?

"Is Jerry going to a resort for the week?"
"No, a technology conference"
Wrap Up: Quick Tips for Effective MDM

1. Establish a Policy and Communicate
2. Streamline Processes / Employee Help Desk
3. Get the Right Tools in Place
4. Proactively Monitor & Report
5. Back Up and Recovery Considerations
Audience Questions