



Aria Resort Shipping Information

The Aria accepts UPS and FedEx packages which each have a unique tracking number that you can monitor via the respective courier's website or by contacting them, as well as a guarantee of shipment date. Please be advised that Amazon uses their own couriers for Amazon packages.

Preferred Couriers

UPS and FedEx are our preferred couriers since they deliver to the hotel Monday – Saturday.

USPS is also a valid courier; however, their Express Service is not guaranteed because parcels are delivered to a Las Vegas sorting facility before they are brought to the hotel. This can delay USPS packages by up to 3 days.

Amazon requires confirmation codes for delivery of high-value items. Please provide that code to us for us to accept delivery for these items. The driver will not release unless we provide that code.

Shipping Address and Label

All packages must be labeled with the following information:

**ARIA Resort & Casino
Attn: [Guest Name] – Guest
3730 Las Vegas Blvd. South
Las Vegas, NV 89158**

Package(s) must be addressed to whoever will retrieve them. The Business Center will not release packages to other recipients without written authorization.

Retrieving Packages from Business Center

Once the packages are delivered, please allow about 2-4 hours for your package to be processed into our system and your room will be messaged informing you that they are available for pick-up or delivery to your room. If your packages arrive before you check-in to ARIA, the Business Center will accept and store them for 14 days prior to your check-in date.

Packages will only be stored at the ARIA Business Center for **two weeks after it arrives to the hotel. Packages that are not retrieved will be donated.**

Shipment Fees

There is a handling charge per package based on weight. The handling charge includes receiving, processing, and storing of your packages. The handling fees are listed below and are subject to change.

Handling charge **per** package:

Weight	Price
0 – 1 lb. (Letter)	\$10.00
1.1 – 15 lbs.	\$18.00
15.1 – 30 lbs.	\$25.00
30.1 – 50 lbs.	\$40.00
50.1 – 80 lbs.	\$60.00
80.1 – 100 lbs.	\$90.00
100.1 – 150 lbs.	\$135.00
151.1 lbs or More	\$135.00 per 100 lbs. Rounded to the nearest 100 (i.e. 151 lbs. = \$270.00)

Additional Guidelines

To avoid delays, please **DO NOT** send packages to the Convention Services Manager's attention.

Alcohol Policy

Alcohol shipments are not permitted. Due to taxation regulations, the Aria is not permitted to accept or ship any alcohol from the hotel.

Perishable Items

The Business Center may not be able to receive and store perishable items. The Business Center must be contacted prior to shipping any perishables.

Once your packages have arrived and confirmed, delivery can be setup to anywhere in the Resort. Please be sure to provide the Aria with tracking numbers to ensure their location and arrival at the hotel , we can start the scheduled delivery.